

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has an outstanding reputation for building dependable and robust forklifts. Komatsu is renowned around the world as a business with a prosperous heritage while preserving an outstanding benchmark of modernization and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their vision of a healthier tomorrow. Komatsu's legacy began back in 1921, in Japan, when Komatsu Ltd commenced business as a producer of construction and mining equipment. Very soon the company grew into an industry leader and was responsible for building Japan's first contemporary bull dozer and farm tractor.

Komatsu has developed into a global giant over the previous couple of decades thanks to their competence and strength in the field of logistics, mining, excavating and construction. With modern models and technological superiority, they continue to be at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design techniques and superior production functionality, Komatsu has distinguished itself through the development of reliable and robust forklifts that clients from around the globe have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the mounting need for its goods in the North American market. To improve expenditures and efficiencies, a contemporary plant was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Remaining one of the principal suppliers and manufacturers of rugged and innovative forklifts today, Komatsu Forklift U.S.A., Inc continues to meet their customers' wishes worldwide. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's happy customers along with their North American clients.

Following years of delivering consumer service and maintaining relationships, Komatsu Forklift understands that meeting the customers' needs is paramount. All new product improvement at Komatsu starts first with the customer. By welcoming input and opinions, they are able to ascertain client wants and expectations then cultivate progressive models and then manufacture to exceed Komatsu Engineering Standards. Assuring customers that quality is planned from the start and sustained through the production, service and product sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, lift trucks and construction equipment. Their design expertise assures that every piece of equipment will endure in even the toughest applications and environments. Adherence to precise engineering principles enables Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent internal quality standards all contribute to superior lift truck products. Komatsu Engineering Standards transform the current and innovative technology used in advanced mining and construction equipment into world class equipment.

The state-of-the-art plant in Covington, Georgia has all the needed requirements for full scale production. This plant is able to take raw steel and manipulate it by preparing, welding, and fabricating it. Once assembled and painted the lift trucks are ready to leave the facility and enter the marketplace. Maintaining quality control throughout the duration of the manufacturing process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as valuable as the people who support it and sell it, their dealers make all the difference. Komatsu Forklift boasts an outstanding network of company dealers and independent sellers who are working hard to outshine expectations. Specialized in all aspects from sales, service or operating instruction, or aftermarket support, their diverse network of experienced and capable professionals are available. Komatsu Forklift Vendor locations across the country have a Komatsu OEM parts on-hand to provide the necessary service needed to keep customers' operations running effortlessly. Computerized, real-time access with next day transport from their highly automated supply hub is another option. The internet based K-Link system assists sellers with online parts management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Nationwide Accounts. Several world-class firms rely on Komatsu lift trucks in their day-to-day operations. Countrywide account clients profit from an original partnership with Komatsu that permits them to tailor cost-efficient programs so as to raise the customer's productivity and profits. Komatsu countrywide account consumers have access to on-line components and operations support system and a inclusive fleet management program, offering the ability for Komatsu to be their total solution for any forklift issues.

The dependable and efficient staff at Komatsu Forklift U.S.A., Inc., are focused on providing their clients an exceptional experience whether or not it is through sales, instruction, maintenance, or aftermarket support. They want to guarantee the level of consumer service provided will help their customers satisfy or exceed their goals and build a thriving business/client relationship in the process. Komatsu strives to identify with each of their customers' unique ways of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu lift truck seller today in order to discover more about the assortment of services and programs they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to

see why thousands of clients world-wide rely on the Komatsu family of products each day.